

Not satisfied with your products? Within 14 days you can send this back, with this return form. In the interest of hygiene we do not offer returns on used products. We also do not offer refunds on sale products and specially ordered products.

YOUR INFO

Name and Surname		
Street	N°	
Postal code	City	Country
Phone n°	Bank account n°	
Email		

RETURN PRODUCT(S) INFO

Product n°	Product name	Quantity	Price

REASON FOR RETURN

- The product does not meet my expectations
- A different product was delivered than I ordered
- The product is damaged or defect

TO BE FILLED IN BY US

Return the package to the return address, which you can find below. Please note that you need to arrange the return shipment and that the goods are your responsibility until they reach our warehouse. Ecoveganic cannot be held responsible for the lost or damage of the returned item(s), therefore we advise you to return your goods with registered mail. Please make sure you package your return to prevent any damage to the items, return in the original packing and unused.

We will refund your payment as soon as possible, with a maximum of 30 days after receiving the products. The refund will be credited on your account number provided by you.

Return address : Ecoveganic - Huijgensstraat 21B, 2515BE Den Haag, Nederland